

Yolobus

HOW TO GUIDE: BEE LINE EDITION

Yolo Transportation District





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Beeline is YoloBus' new on-demand rideshare service, offering convenient and affordable trips within several zones in Yolo County (Woodland, Winters, Knights Landing, and Yolo).

The service uses smaller vehicles, and it is perfect for local trips to get you where you need to be. With the Beeline app, you can set your own pick-up and drop-off points, book rides, pay, and track your trip—all from your mobile device. Enjoy clean, safe, and reliable transportation with Beeline.

Beeline Service Hours



Service Area	Monday-Thursday	Friday	Saturday	Sunday
Woodland	7:00 AM-7:00 PM	7:00 AM-11:00 PM	9:00 AM-11:00 PM	8:00 AM-7:00 PM
Winters	8:30 AM-4:30 PM	8:30 AM-4:30 PM	8:30 AM-4:30 PM	Service does not operate
Knights Landing	8:30 AM-5:30 PM	8:30 AM-5:30 PM	Service does not operate	8:30 AM-5:30 PM
Yolo	8:30 AM-5:30 PM	8:30 AM-5:30 PM	Service does not operate	8:30 AM-5:30 PM



beeLine Fares Information

On-Demand Transit by **Yolobus**

Prices below are for one-way trips.



Regular
(age 19-61)

Seniors/Disabled & Youth
(62+/Disabled* & Youth)

Knights Landing, Winters, & Yolo	\$2.00	\$1.50
Woodland	\$3.00	\$1.50

Beeline Service Zones

[Explore the interactive map to get more familiar with service zones](#)

Knights Landing
Rides are available within Knights Landing going to/from Woodland.

Winters
Rides are available within Winters and to/from the cities of Davis and Vacaville.

Woodland
Rides are available within Woodland.

Yolo
Rides are available within Yolo and to/from Woodland.



1. Navigate to either

a. Google Play Store



b. Apple App Store



2. Search for “**Beeline by Yolobus**” in the app store.

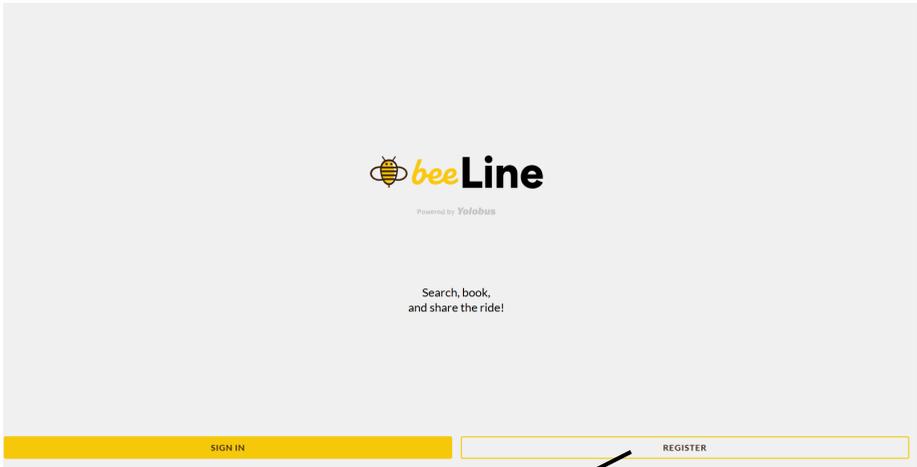
3. Download the Beeline by Yolobus application (It will look like this).



4. Open the application.



1. Visit book.beeline.rideco.com



Click on the “**Register**” button to get started !



Powered by **Yolobus**

Name

+1 202 555 0153

Email

Password

Retype Password

I have read and agree to the [Terms of Service for Riders](#) and [Privacy Policy](#)

REGISTER

Already registered? [Sign in](#)

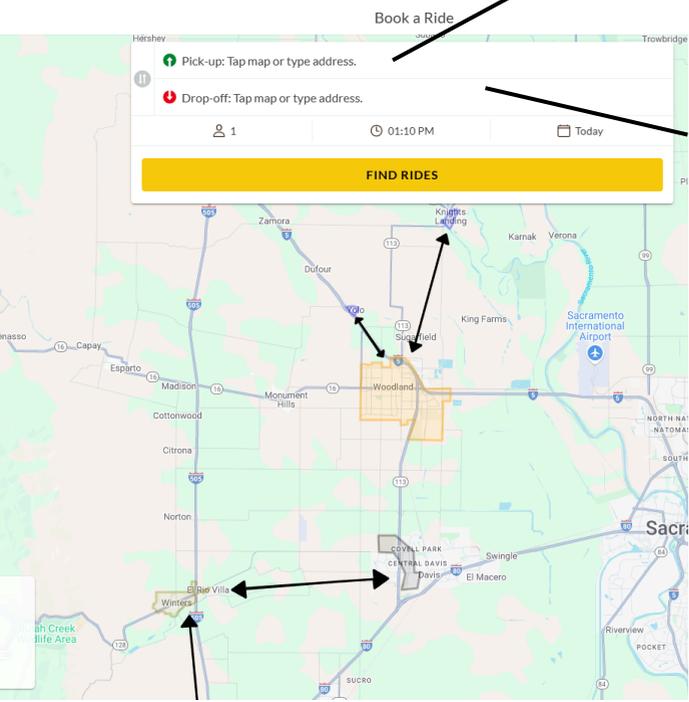
Input name (first and last), phone number, email, and create a password

Agree to the “**Terms of Service for Riders**” and the “**Privacy Policy**”.

Note: you must scroll all the way to the bottom of the policies before being able to check the box

Click on **Register**.

Enter the **Pickup Location** next to the **green arrow** (Stops example: County Fair Mall, Yolo Transportation District Office-350 Industrial way, Woodland Community College, etc.)



Enter the **Drop off Location** next to the **red arrow** (Stops example: Gateway shopping center, Woodland Memorial Hospital, Woodland High School, etc.)

Note: The service is a curb-to-curb service and may not pick you up and drop you off at the exact address you type in. Beeline stops are located at Yolobus stops and areas of key interest. The app will select a Beeline stops near your pickup and drop off location.

How many riders?

General	—	1	+
Reserves a seat for a passenger			
Passenger + Wheelchair	—	0	+
Reserves space for a passenger to ride in their wheelchair or scooter, or for a passenger requiring a lift to board			
Ambulatory Disabled	—	0	+
Reserves a general passenger seat at the Disabled fare. Must show Connect Card ID			
Companion for Disabled Passenger	—	0	+
Reserves a seat for an approved ADA companion. Disabled passenger must show Connect Card ID			
Senior (Aged 65+)	—	0	+
Reserves a general passenger seat for the Senior fare. Must show ID			
Youth (Age 13-18)	—	0	+
Reserves a general passenger seat for the Youth fare			
Youth (Under 13)			

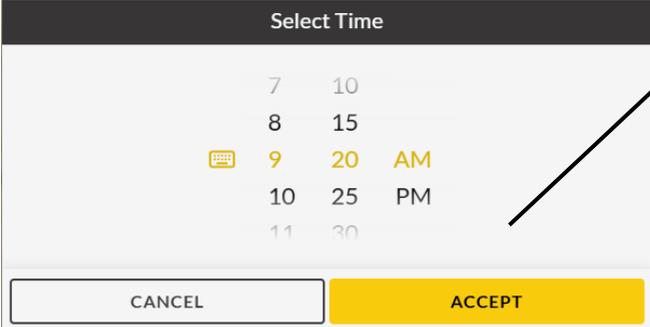


Select the type of rider(s) and the number of riders, then click the yellow “OK” button.

- Select the **number of riders**, and any additional needs you might have.

Rider Type Definitions

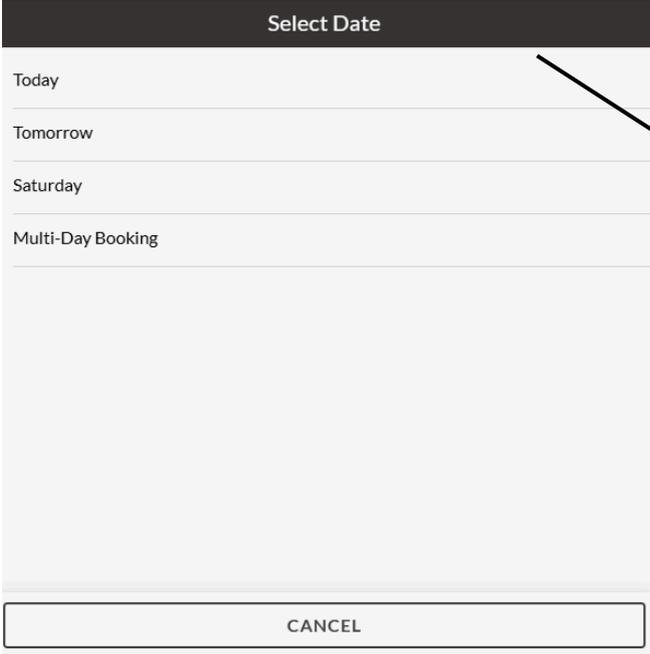
- **General** refers to a general passenger reserving a seat.
- **Passenger + Wheelchair** reserves space for passengers to ride in their wheelchair or scooter, or for a passenger requiring a lift to board.
- **Ambulatory Disabled** reserves a general seat at Disabled fare. (Must show Connect Card ID).
- **Companion for Disabled Passenger** reserves a seat for an approved ADA companion. Disabled passenger (Must show Connect Card ID).
- **Senior (Aged 65+)** reserves a general seat for the Senior fare. (Must show ID).
- **Youth (Age 13-18)** reserve a general seat for the Youth fare.
- **Youth (Under 13)** reserve a general passenger seat. Youth under 13 must ride with a guardian **age 13 or up**. *Children until the age of eight or until they reach a height of 4 feet 9 inches, must travel in a **child safety seat** to comply with California State Law. You must provide your own child safety seat.



Select Time			
7	10		
8	15		
	9	20	AM
	10	25	PM
	11	30	

CANCEL ACCEPT

Select the **time** (Scroll down to change the time options), and Click on the yellow button **“ACCEPT”**.



Select Date
Today
Tomorrow
Saturday
Multi-Day Booking

CANCEL

Select a Date, you can book a ride the day of, for tomorrow, or up to 7 days in advance.

ADVANCED BOOKING

- Reservation can be made on the Beeline app up to **7 days** in advance. The app can make reservations in real time during hours of operation.
- If you are booking a trip in advance, select **Multi-Day Booking** to choose your desired travel date.



Book a Ride

 350 Industrial Way, Woodland, CA 95776, USA

 **Costco Wholesale**
2299 Bronze Star Dr, Woodland, CA 95776, USA

 2  10:40 AM  Today

FIND RIDES

Click on Yellow button “**Find Rides**” to get started.



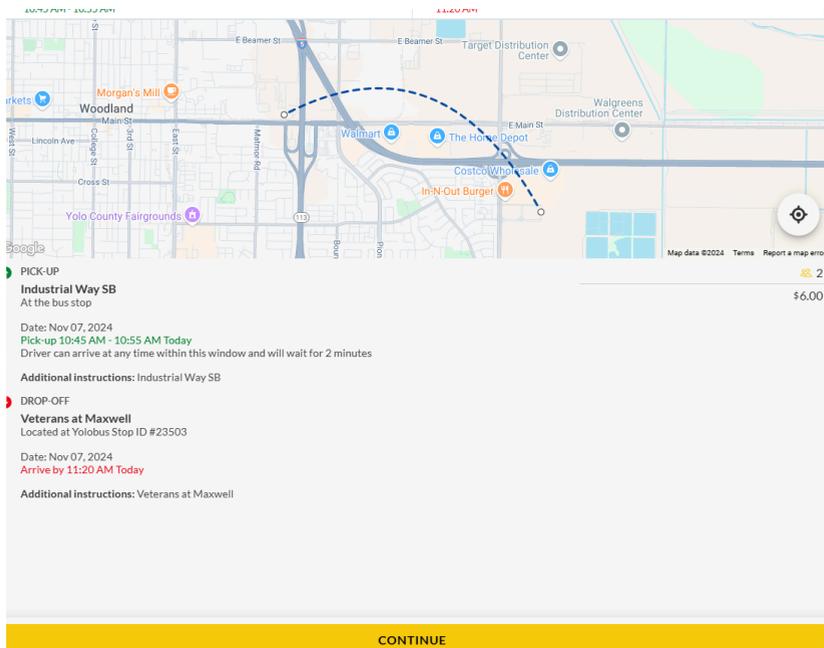
The app and website may suggest alternative pickup or drop-off locations based on nearby existing stops. Be sure to double-check the stop you select when booking your ride.

The screenshot displays a map of Woodland, CA, with a green route line. A black arrow points to a specific location on the map. Below the map, two ride options are shown in a list format. Each option includes a pickup location, pickup time range, arrival time, and a fare of \$6.00.

<p>P Near 350 Industrial Way, Woodland, CA 95776, USA</p> <p>D Veterans at Maxwell Located at Yolobus Stop ID #23503</p>	<p>PICK-UP 10:55 AM - 11:05 AM</p>	<p>ARRIVES BEFORE 11:30 AM</p>	<p>\$6.00</p>
<p>P Near 350 Industrial Way, Woodland, CA 95776, USA</p> <p>D Veterans at Maxwell Located at Yolobus Stop ID #23503</p>	<p>PICK-UP 11:20 AM - 11:30 AM</p>	<p>ARRIVES BEFORE 11:55 AM</p>	<p>\$6.00</p>

- The ride options will show the pickup and drop off locations, time of pick-up, estimated arrival time, and the fare price.
- Select one of the options.

Note: Different options for pickup and drop off times are shown. Riders can choose the best option that works for their needs.



- After you select one of the options, click on yellow button “**CONTINUE**”.
- Booking Details will be shown.



PICK-UP
Industrial Way SB
At the bus stop
Pick-up 10:45 AM - 10:55 AM Today
Additional instructions: Industrial Way SB

DROP-OFF
Veterans at Maxwell
Located at Yolobus Stop ID #23503
Arrive by 11:20 AM Today
Additional instructions: Veterans at Maxwell

Payment

Subtotal: \$6.00

You Pay: \$6.00

Payment Method CHANGE

ADD CREDIT CARD

Coupon Code
e.g. HALFPRICE APPLY

PAY \$6.00

- Select the **Payment Type**, and you are ready to ride!

Payment Options



- You can pay in the app using **credit /debit card**.
- **Exact change**
 - *Our bus operators do not carry change or provide refunds. The passenger must provide the cash value upon boarding.
- **Connect Card**
- **Zip Pass**
- **Transfer Ticket** (You may connect from Beeline to local and intercity routes at no cost, ask the driver for a transfer ticket when you board.)

- Estimated pickup times will be displayed on the Beeline app once the trip is confirmed. Riders will receive text alerts via the phone number they registered with.
- The driver will wait for up to 5 minutes. As a courtesy to your co-riders and to stay on schedule, the vehicle will depart if you do not arrive within the 5-minute waiting period.
- Passengers will receive a full refund if they cancel their ride within two minutes of booking their trip on the app. Cancelling after two minutes will result in a 40% fare fee with the remaining amount credited to the passengers Bee Line account.
- If the passenger cancels the ride before they are picked up, when the system estimates that they will be picked up 20 minutes after their guaranteed pick-up time window, they will receive a full refund as ride credits.



- Riders can also book by calling **(530)-666-2877**. Customer service representatives will provide vehicle arrival time, along with pick up and drop off location confirmations.
- Reservations can be made by phone up to 7 days in advance. Reservations by phone can be made 30 minutes prior to service starting and 30 minutes before service ends.



~END~

