



Yolo County Transportation District

350 Industrial Way
Woodland, CA 95776

530.661.0816 FAX: 530.661.1732

www.yolobus.com

*City of Davis – City of West Sacramento – City of Winters
City of Woodland – County of Yolo
EX Officio – Caltrans District 3 – University of California, Davis*

September 1, 2015

Existing Users of Yolobus Special:

Yolo County Transportation District has updated its policies, procedures and application process for the Yolobus Special Service. A copy of the new Riders Handbook is attached to this letter.

All existing users of Yolobus Special will be “grandfathered” into the new database of eligible users. No action for existing active users is needed at this time

Existing Users as of September 8, 2015, will be divided into three groups to stagger renewal of their active status. You will be contacted in the next twelve (12) months with the group you will be placed in by random selection. Groups will then be required to renew their active status as follows and then again every 3 years:

- 1) Group A Renewal in September 2016
- 2) Group B Renewal in September 2017
- 3) Group C Renewal in September 2018

The Americans with Disabilities Act of 1990 (ADA) is a civil rights bill that prohibits discrimination against people with disabilities. The intent of the ADA is to ensure that persons with specific disabilities have equal access to public transportation. In accordance with the ADA, Yolobus must provide a variety of services, including paratransit service. Paratransit service is a specialized service providing a door-to-door shared ride for eligible individuals with disabilities who are unable to use the regular fixed-route bus service.

If you have any questions or need help completing the application please call the number below or write to the address below.

Please let us know if you need this handbook in a different format, such as, large print, electronic format or Spanish.

Thank you for your interest in Yolobus Special paratransit service.

Yolobus Special
352 Industrial Way
Woodland, CA 95776
www.yolobus.com
custserv@yctd.org
(530)-666-2877

TTY – California Relay Service Dial 711 or (800)735-2929 / (800)855-3000 [spanish]